

**Appointment began on time and finished on time. Staff is friendly. Dr. Kohnen is good at what he does!**

★★★★★ by Ralph (Pastor) Hobratschk on 2016-08-10

Appointment began on time and finished on time. Staff is friendly. Dr. Kohnen is good at what he does!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great office and staff**

★★★★★ by Maria Cardenas on 2016-05-19

Great office and staff

NPS: 

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**My uneven lip has been corrected by removing wisdom tooth. Also it is easier to eat veggies & fruits**

★★★★★ by Anne Maurer on 2016-05-06

My uneven lip has been corrected by removing wisdom tooth. Also it is easier to eat veggies & fruits

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The doctor took considerable time to explain the details of his diagnosis, causal factors, and forward treatment options. Very clear.**

★★★★★ by Alan Welton on 2016-05-06

The doctor took considerable time to explain the details of his diagnosis, causal factors, and forward treatment options. Very clear.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Dr Kohnen is excellent at doing my gum surgery. I am very happy and really appreciate his work! The most friendly and sweet doctor I ever met. The office and staffs are really nice and care about patients. Thank you very much for taking care of me.**

★★★★★ by Susie Thang on 2016-04-29

Dr Kohnen is excellent at doing my gum surgery. I am very happy and really appreciate his work! The most friendly and sweet doctor I ever met. The office and staffs are really nice and care about patients. Thank you very much for taking care of me.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very friendly and professional.**

★★★★★ by Glady Busch on 2016-04-28

Very friendly and professional.

NPS: 

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**The Hygienist and male receptionist are phenomenal with respect to welcoming, respect and answering any questions I may have. Dr Konen is great as well. I just love his exuberant welcomes and he does care about his patients.**

★★★★★ by Theresa Nicklas on 2016-04-27

The Hygienist and male receptionist are phenomenal with respect to welcoming, respect and answering any questions I may have. Dr Konen is great as well. I just love his exuberant welcomes and he does care about his patients.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **I really like the excellent skill of the hygienist and The dentist**

★★★★★ by Anne Maurer on 2016-04-26

I really like the excellent skill of the hygienist and The dentist

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **The DDS and hygienist are taking good care of my teeth**

★★★★★ by Anne Maurer on 2016-04-21

The DDS and hygienist are taking good care of my teeth

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **I was pleased with the care given and the follow-up.**

★★★★★ by Ray Battin on 2016-04-19

I was pleased with the care given and the follow-up.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Dr. Kohnen did a thorough consult. He took the time to explain in detail what was occurring and explained the options in treatments. Upon decision on treatment he detailed what the process would be going forward.**

★★★★★ by Anon on 2016-04-14

Dr. Kohnen did a thorough consult. He took the time to explain in detail what was occurring and explained the options in treatments. Upon decision on treatment he detailed what the process would be going forward.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very professional. Would highly recommend Dr Kohnen.**

★★★★★ by Don Harris on 2016-03-30

Very professional. Would highly recommend Dr Kohnen.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**if surgery can ever be called a pleasant experience, this has got to be it! Dr. Kohnen and his staff are very pleasant and friendly as well as being absolutely professional. Surgery went smoothly and post op care has been outstanding. If you need periodontal care, this is the place for you!**

★★★★★ by Stephen Thomas on 2016-03-24

if surgery can ever be called a pleasant experience, this has got to be it! Dr. Kohnen and his staff are very pleasant and friendly as well as being absolutely professional. Surgery went smoothly and post op care has been outstanding. If you need periodontal care, this is the place for you!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Jean is GREAT. Hope she never retires.**

★★★★★ by Memi Byrne on 2016-03-24

Jean is GREAT. Hope she never retires.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I have had this done anywhere else, so I am guessing.**

★★★★★ by David Rosenberg on 2016-03-16

I have had this done anywhere else, so I am guessing.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I think Dr. Kohnen is a very good doctor and i will of course, continue to see him**

★★★★★ by Sandy StClair on 2016-03-14

I think Dr. Kohnen is a very good doctor and i will of course, continue to see him

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I have been seeing Jean for years. She does an outstanding job and is also very gentle. Highly recommend.**

★★★★★ by Anon on 2016-03-11

I have been seeing Jean for years. She does an outstanding job and is also very gentle. Highly recommend.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Jean is always very professional and caring.**

★★★★★ by Myrna Byars on 2016-03-08

Jean is always very professional and caring.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I have been getting my teeth cleaned by Jean know for 46 years would not go anywhere else she is the best.**

★★★★★ by Sammie Christopher on 2016-03-03

I have been getting my teeth cleaned by Jean know for 46 years would not go anywhere else she is the best.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I have had an excellent experience with Dr. Kohnen. I've had routine cleaning and checkups and find the atmosphere and efficiency to be of high quality.**

★★★★★ by Jack Alpert on 2016-03-02

I have had an excellent experience with Dr. Kohnen. I've had routine cleaning and checkups and find the atmosphere and efficiency to be of high quality.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Horrible. Avoid at all costs.**

★☆☆☆☆ by Anon on 2016-02-29

Horrible. Avoid at all costs.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Dr. Kohen assured me he could provide the same, if not better, service I had received from Dr. Adams. He did an excellent job extracting a tooth that had been cracked during a terrible root canal. Needless to say, I am now healing and of course will be planning for an implant. Dr. Kohen and his assistant, Lupeta, work very well together and kept me comfortable during the numbing, extraction and bone implant and stitches. Follow-up was timely as well. Good team at Post Oak Perio!**

★★★★★ by Barbara Morgan on 2016-02-25

Dr. Kohen assured me he could provide the same, if not better, service I had received from Dr. Adams. He did an excellent job extracting a tooth that had been cracked during a terrible root canal. Needless to say, I am now healing and of course will be planning for an implant. Dr. Kohen and his assistant, Lupeta, work very well together and kept me comfortable during the numbing, extraction and bone implant and stitches. Follow-up was timely as well. Good team at Post Oak Perio!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**All is OK, except on the way to work! I remembered I did not get my 'goody' bag with toothbrush, floss, etc. Is this no longer done?**

★★★★★ by Willem Wijnberg on 2016-02-25

All is OK, except on the way to work! I remembered I did not get my 'goody' bag with toothbrush, floss, etc. Is this no longer done?

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent periodontist, lousy haircut.**

★★★★★ by Michael Schuman on 2016-02-25

Excellent periodontist, lousy haircut.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Service was professional and delivered in a timely fashion.**

★★★★★ by William Hixon on 2016-02-17

Service was professional and delivered in a timely fashion.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The front desk was very friendly, professional and upbeat. Kenneth provided excellent service and follow up. My hygenist was super nice and a pleasure to be around...she is very professional and gentle.**

★★★★★ by Kelley Hicks on 2016-02-17

The front desk was very friendly, professional and upbeat. Kenneth provided excellent service and follow up. My hygenist was super nice and a pleasure to be around...she is very professional and gentle.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent service and very knowledgeable!**

★★★★★ by Anon on 2016-02-16

Excellent service and very knowledgeable!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The implant procedure was explained, executed and completed well. Both Dr. Kohnen and his nurse called the evening of the procedure just to check...nice touch of caring. Now on to a new tooth!**

★★★★★ by Ralph (Pastor) Hobratschk on 2016-02-13

The implant procedure was explained, executed and completed well. Both Dr. Kohnen and his nurse called the evening of the procedure just to check...nice touch of caring. Now on to a new tooth!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Well Done!**

★★★★★ by Dionicio Flores on 2016-02-09

Well Done!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**First yearly exam by Doctor Kohnen which was above average. Office personnel and Doctor were very professional.**

★★★★★ by Evelyn Clarence-Harris on 2016-02-05

First yearly exam by Doctor Kohnen which was above average. Office personnel and Doctor were very professional.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent**

★★★★★ by Diane Williams on 2016-01-28

Excellent

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**excellent**

★★★★★ by Anon on 2016-01-27

excellent

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very professional experience with knowledgeable staff.**

★★★★★ by Charles Cheatham on 2016-01-21

Very professional experience with knowledgeable staff.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I had a great visit ..... Kenneth is a great asset to the office. Jean was her wonderful self along with my exam from Stephan.... Thanks Guys !!!!**

★★★★★ by Beverly Christiansen on 2016-01-19

I had a great visit ..... Kenneth is a great asset to the office. Jean was her wonderful self along with my exam from Stephan.... Thanks Guys !!!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Prompt, efficient, thorough, pleasant.**

★★★★★ by Anon on 2016-01-16

Prompt, efficient, thorough, pleasant.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Jean is second to none as a dental hygienist.**

★★★★★ by Donald Rose on 2016-01-08

Jean is second to none as a dental hygienist.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Excellent**

★☆☆☆☆ by Larry Senkel on 2015-12-17

Excellent

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **xray process too long**

★★★★★ by Michael McCord on 2015-12-16

xray process too long

NPS: 

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### **On time and most important, very, very thorough.**

★★★★★ by David Rosenberg on 2015-12-16

On time and most important, very, very thorough.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Awesome visit in all respects.....**

★★★★★ by Raymond McLaughlin on 2015-12-12

Awesome visit in all respects.....

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always, the people there are efficient and professional. Heartily recommend.**

★★★★★ by Susan Thibodeaux on 2015-12-11

As always, the people there are efficient and professional. Heartily recommend.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always great attention in a warm and comfortable setting!**

★★★★★ by Anon on 2015-12-02

Always great attention in a warm and comfortable setting!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Dr. Kohnen is an excellent dentist. His office is very professional, and he makes sure his patients are treated well. He always goes that extra step to make you comfortable and feel confident about your dental work. I would highly recommend him.**

★★★★★ by Anon on 2015-11-30

Dr. Kohnen is an excellent dentist. His office is very professional, and he makes sure his patients are treated well. He always goes that extra step to

make you comfortable and feel confident about your dental work. I would highly recommend him.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great!**

★★★★★ by Dawn Burgoyne on 2015-11-26

Great!

NPS: 

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**Dr. Kohnen did my implant and Jean has been cleaning my teeth for about 20 years. Both do a great job.**

★★★★★ by Charles McHugh on 2015-11-19

Dr. Kohnen did my implant and Jean has been cleaning my teeth for about 20 years. Both do a great job.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Jean is always very courteous and very thorough. I know she has taken great care of my teeth and gums for years!**

★★★★★ by Anon on 2015-11-17

Jean is always very courteous and very thorough. I know she has taken great care of my teeth and gums for years!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I know Dr. K was pleased. I felt like I'd gone several rounds with Muhammed Ali who used my jaw as a punching bag. Once the swelling and discomfort and credit card shock subsides, I'll probably feel much better about it.**

★★★★★ by Michael Schuman on 2015-11-12

I know Dr. K was pleased. I felt like I'd gone several rounds with Muhammed Ali who used my jaw as a punching bag. Once the swelling and discomfort and credit card shock subsides, I'll probably feel much better about it.

NPS: N/A

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**Everyone at the office has a positive attitude and a friendly word for the patients.**

★★★★★ by Dionicio Flores on 2015-10-29

Everyone at the office has a positive attitude and a friendly word for the patients.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Just a routine cleaning done by Jean. As always she was on time. Kenny checked me out and got me on my way with the next appointment scheduled in just a couple of minutes. Saw no one else**

★★★★★ by Cecil McCullough on 2015-10-21

Just a routine cleaning done by Jean. As always she was on time. Kenny checked me out and got me on my way with the next appointment scheduled in just a couple of minutes. Saw no one else

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always my experience was very positive, and Jean was very professional and helpful with her advice on tooth care.**

★★★★★ by Alan Buckwalter on 2015-10-20

As always my experience was very positive, and Jean was very professional and helpful with her advice on tooth care.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Jean is wonderful!**

★★★★★ by Mary McConnell on 2015-10-13

Jean is wonderful!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always, Jean does a great job. There was too much waiting after seeing Jean, waiting on xrays, waiting on results and waiting for printed treatment plans. Dr Kohnen talks faster than I can listen and his accent was a little hard for me to understand. I left in sticker shock--his prices seemed substantially higher than Dr. Adam's. I don't know if I'll return.**

★★★☆☆ by Anon on 2015-10-09

As always, Jean does a great job. There was too much waiting after seeing Jean, waiting on xrays, waiting on results and waiting for printed treatment plans. Dr Kohnen talks faster than I can listen and his accent was a little hard for me to understand. I left in sticker shock--his prices seemed substantially higher than Dr. Adam's. I don't know if I'll return.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The office is friendly and up beat. Appointments on time. Dr Kohnen as a doctor excellent very nice and friendly. I am very happy as a patient.**

★★★★★ by Leila Mischer on 2015-09-29

The office is friendly and up beat. Appointments on time. Dr Kohnen as a doctor excellent very nice and friendly. I am very happy as a patient.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Had a wonderful check-up. Dr. Kohnen was very thorough in his examination. He has a fantastic personality. I love all his staff. They are very professional and also very friendly.**

★★★★★ by Ann O'Connor on 2015-09-23

Had a wonderful check-up. Dr. Kohnen was very thorough in his examination. He has a fantastic personality. I love all his staff. They are very professional and also very friendly.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I have had excellent care in this clinic.**

★★★★★ by Jack Alpert on 2015-09-23

I have had excellent care in this clinic.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**This is the most professional. Periodontist I I have used you in my whole life. Very professional cordial and knowledgeable No treatment not needed is ever suggested You can't go wrong with this doctor and his staff Bob C**

★★★★★ by Robert Cruikshank on 2015-09-23

This is the most professional. Periodontist I I have used you in my whole life. Very professional cordial and knowledgeable No treatment not needed is ever suggested You can't go wrong with this doctor and his staff Bob C

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I just had a gum graft. I dreaded it!! Dr. Kohnen was great...he used surgical glue instead of sutures! Carla Kay**

★★★★★ by Carla Kay on 2015-09-23

I just had a gum graft. I dreaded it!! Dr. Kohnen was great...he used surgical glue instead of sutures! Carla Kay

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent, Friendly and Quick. I got on with my day by 9:00 A.M. Thanks.**

★★★★★ by Pat Dyer on 2015-09-23

Excellent, Friendly and Quick. I got on with my day by 9:00 A.M. Thanks.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great visit with Dr. Kohnen. He was very thorough in his examination. He has a wonderful personality and is very easy to talk to. I know a lot of people dread going to the dentist but I look forward to the visit. It's not only Dr. Kohnen I like to see; but, I do enjoy my visits with Jean, his hygienist. She is a wonderful person and a very good hygienist.**

★★★★★ by Ann O'Connor on 2015-09-17

Great visit with Dr. Kohnen. He was very thorough in his examination. He has a wonderful personality and is very easy to talk to. I know a lot of people dread going to the dentist but I look forward to the visit. It's not only Dr. Kohnen I like to see; but, I do enjoy my visits with Jean, his hygienist. She is a wonderful person and a very good hygienist.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Work is very professionally performed. The necessary shots are given and virtually pain free**

★★★★★ by Willem Wijnberg on 2015-09-15

Work is very professionally performed. The necessary shots are given and virtually pain free

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Appointment on time and handled professionally**

★★★★★ by Ralph (Pastor) Hobratschk on 2015-09-03

Appointment on time and handled professionally

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Very good as always.**

★★★★★ by Betty Stockton on 2015-08-28

Very good as always.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## **Best teeth cleaning in town!**

★★★★★ by Kathy McLean on 2015-08-28

Best teeth cleaning in town!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## **Dr. Kohnen is thorough and informative about procedures. I am pleased with the result.**

★★★★★ by Ralph (Pastor) Hobratschk on 2015-08-24

Dr. Kohnen is thorough and informative about procedures. I am pleased with the result.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## **Everyone was very professional and friendly. Dr. Kohnen was very patient in explaining the dental procedure that was required and answered all of my questions.**

★★★★★ by John Reinhard on 2015-08-20

Everyone was very professional and friendly. Dr. Kohnen was very patient in explaining the dental procedure that was required and answered all of my questions.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## **excellent care.**

★★★★★ by Jack Alpert on 2015-08-19

excellent care.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**jean is very good at what she does it,s been a good experience both times ole school and I like that.**

★★★★★ by Tony Mann on 2015-08-08

jean is very good at what she does it,s been a good experience both times ole school and I like that.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**All was just fine. Dr. Kohnen was very good at explaining my problem to me.**

★★★★★ by Betty Stockton on 2015-08-06

All was just fine. Dr. Kohnen was very good at explaining my problem to me.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great Work! I felt thoroughly at ease and confident in the abilities of Dr. Kohnen.**

★★★★★ by Ralph (Pastor) Hobratschk on 2015-08-05

Great Work! I felt thoroughly at ease and confident in the abilities of Dr. Kohnen.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very pleased from start to finish**

★★★★★ by Craig Cheney on 2015-08-05

Very pleased from start to finish

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**It's never enjoyable to get work done on your teeth, but Dr. Kohnen and his office staff made the experience as "painless" as possible. He and his staff are extremely competent and friendly. I also felt I could call them regarding any concerns at any time both before and after the surgery. Also, the office is very, very clean.**

★★★★★ by Helen Chung on 2015-07-24

It's never enjoyable to get work done on your teeth, but Dr. Kohnen and his office staff made the experience as "painless" as possible. He and his staff are extremely competent and friendly. I also felt I could call them regarding any concerns at any time both before and after the surgery. Also, the office is very, very clean.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I come away from Dr. kohnen's office feeling I've received a good education on what is going on in my mouth and what may or may not happen in the future. I have great confidence in him as well as his staff.**

★★★★★ by Anon on 2015-07-17

I come away from Dr. kohnen's office feeling I've received a good education on what is going on in my mouth and what may or may not happen in the future. I have great confidence in him as well as his staff.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Met Jean for the first time and was very pleased with her skills and knowledge.**

★★★★★ by Charles Cheatham on 2015-07-17

Met Jean for the first time and was very pleased with her skills and knowledge.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I am very pleased with Michelle's prompt assistance with my credit card payment over the phone. I accidentally used my American Express card instead of my flex spending card and she looked into it, did a correction in a timely manner and followed through with an email copy of my invoice. With excellent customer service skills like that, I would be returning to your office in a heart beat.**

★☆☆☆☆ by Linh Trinh on 2015-07-15

I am very pleased with Michelle's prompt assistance with my credit card payment over the phone. I accidentally used my American Express card instead of my flex spending card and she looked into it, did a correction in a timely manner and followed through with an email copy of my invoice. With excellent customer service skills like that, I would be returning to your office in a heart beat.

NPS: 

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**Woke up looking like Muhammad Ali's sparring partner. Look like he used my chin and jaw as a punching bag. Nevertheless, have confidence no one else would have done better. I sticking with you, whether you like it or not.**

★★★★★ by Michael Schuman on 2015-07-15

Woke up looking like Muhammad Ali's sparring partner. Look like he used my chin and jaw as a punching bag. Nevertheless, have confidence no one else would have done better. I sticking with you, whether you like it or not.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent! Dr. Kohnen is kind and like able. His office is professional in every way.**

★★★★★ by Paula Williamson on 2015-07-11

Excellent! Dr. Kohnen is kind and like able. His office is professional in every way.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very professional and on schedule.**

★★★★★ by Charles Cunningham on 2015-07-10

Very professional and on schedule.

NPS: 

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**Having succeeded Dr. Samuel Adams, Dr. Kohnen had some big shoes to fill and, with the help of his hygienist Jean, has done so seamlessly. I have always trusted their work and have never been disappointed.**

★★★★★ by Jim Sharp on 2015-07-09

Having succeeded Dr. Samuel Adams, Dr. Kohnen had some big shoes to fill and, with the help of his hygienist Jean, has done so seamlessly. I have always trusted their work and have never been disappointed.

NPS: 

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**A very professional office. All staff members are great also very friendly. All in all, a very good experience.**

★★★★★ by Jeff Southworth on 2015-07-08

A very professional office. All staff members are great also very friendly. All in all, a very good experience.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always for the past 20? years, Jean has always done an excellent job and is great!**

★★★★★ by Myrna Byars on 2015-07-07

As always for the past 20? years, Jean has always done an excellent job and is great!

NPS: 

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**Other than having to wait 20 minutes past my appointment time to be seen, I was pleased with my visit.**

★★★★★ by John Lellis on 2015-07-02

Other than having to wait 20 minutes past my appointment time to be seen, I was pleased with my visit.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**If the procedure goes as smoothly as the visit you should rank 15 out of 10.**

★★★★★ by Michael Schuman on 2015-07-01

If the procedure goes as smoothly as the visit you should rank 15 out of 10.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Thank you Jean and Dr Kohnen for helping me keep my gums in check.**

★★★★★ by Maria Montano on 2015-06-26

Thank you Jean and Dr Kohnen for helping me keep my gums in check.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Though I missed Bonnie the previous hygienist Jenny is great too - experienced and sinful Thank you**

★★★★★ by William Wan on 2015-06-26

Though I missed Bonnie the previous hygienist Jenny is great too - experienced and sinful Thank you

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**High level of training and education, compassionate towards patient, highly skilled**

★★★★★ by Carol Senkel on 2015-06-24

High level of training and education, compassionate towards patient, highly skilled

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Dr.. Kohnen and his staff is friendly and a joy to be around.**

★★★★★ by Doris Fortune on 2015-06-24

Dr.. Kohnen and his staff is friendly and a joy to be around.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Friendly and on time. What more can you ask for.**

★★★★★ by David Rosenberg on 2015-06-24

Friendly and on time. What more can you ask for.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I have had a great experience with Dr. Kohnen and staff. They reviewed my treatment plan with me thoroughly and made sure I was comfortable and understood everything. I feel I am in good hands!**

★★★★★ by Anon on 2015-06-21

I have had a great experience with Dr. Kohnen and staff. They reviewed my treatment plan with me thoroughly and made sure I was comfortable and understood everything. I feel I am in good hands!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Post Oak Perio and its hygenist Jean Smith are the go to perio provider for me and my wife, starting years ago with its predecessor Dr. Samuel Adams.**

★★★★★ by Steve Handel on 2015-06-19

Post Oak Perio and its hygenist Jean Smith are the go to perio provider for me and my wife, starting years ago with its predecessor Dr. Samuel Adams.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Jean, has cared for my teeth for more years than I can remember. She has become a friend in addition to being the best hygienist I have ever had the good fortune to care for my teeth and gums.**

★★★★★ by Robert Cruikshank on 2015-06-16

Jean, has cared for my teeth for more years than I can remember. She has become a friend in addition to being the best hygienist I have ever had the good fortune to care for my teeth and gums.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I felt very comfortable and look forward to having my implants.  
Rita Foretich**

★★★★★ by Rita Foretich on 2015-06-16

I felt very comfortable and look forward to having my implants. Rita Foretich

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great efficient service with a smile.**

★★★★★ by Fred Nevill on 2015-06-16

Great efficient service with a smile.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I was impressed with the professionalism of both Dr Kohen and his staff. I have full confidence in their expertise.**

★★★★★ by Amber Emmert on 2015-06-13

I was impressed with the professionalism of both Dr Kohen and his staff. I have full confidence in their expertise.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Seen promptly at the scheduled time. Examination was thorough. Findings were explained in detail. Indicated treatment was visited step-by-step. Hard to find fault with anything this visit.**

★★★★★ by John Lellis on 2015-06-11

Seen promptly at the scheduled time. Examination was thorough. Findings were explained in detail. Indicated treatment was visited step-by-step. Hard to find fault with anything this visit.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Jene is wonderful, love her hard work and positive demeanor.**

★★★★★ by Andrea Hanhausen on 2015-06-05

Jene is wonderful, love her hard work and positive demeanor.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**great**

★★★★★ by Anon on 2015-06-04

great

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**While I feel my dental care was good at Post Oak Perio, I was astonished on checking out that my charges amounted to over \$500. This included perio cleaning, an oral evaluation (?) of \$149, the film (x-ray), and a local dose of antibiotics. While I expressed surprise at the charges since I have no dental insurance, I'm thinking that maybe I won't be able to afford future visits.**

★★★★★ by Anon on 2015-06-03

While I feel my dental care was good at Post Oak Perio, I was astonished on checking out that my charges amounted to over \$500. This included perio cleaning, an oral evaluation (?) of \$149, the film (x-ray), and a local dose of antibiotics. While I expressed surprise at the charges since I have no dental insurance, I'm thinking that maybe I won't be able to afford future visits.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very professional both dental hygienist Jean and Dr Kohnen.**

★★★★★ by Val Painter on 2015-05-22

Very professional both dental hygienist Jean and Dr Kohnen.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Friendly and professional staff. My appointment was on time. My hygienist was gentle, professional and provided consultation about her process steps. I'd use her again. My only put off is having to pay up front and get reimbursement from my insurance. That may make me reluctant to use your dental service in future if I'm budgeting. However overall the service was excellent**

★★★★★ by Anon on 2015-05-21

Friendly and professional staff. My appointment was on time. My hygienist was gentle, professional and provided consultation about her process steps. I'd use her again. My only put off is having to pay up front and get reimbursement from my insurance. That may make me reluctant to use your dental service in future if I'm budgeting. However overall the service was excellent

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Referred by personal dentist. Very friendly staff. Very straight forward presentation of options. Quite pleasant experience.**

★★★★★ by Michael Schuman on 2015-05-14

Referred by personal dentist. Very friendly staff. Very straight forward presentation of options. Quite pleasant experience.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Dr. Kohnen and staff are excellent dental care providers. They take their time and ensure that you are the center of their attention the whole time you are there.**

★★★★★ by Judy Brown on 2015-04-29

Dr. Kohnen and staff are excellent dental care providers. They take their time and ensure that you are the center of their attention the whole time you are there.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great!**

★★★★★ by Leila Mischer on 2015-04-21

Great!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Totally satisfied. Very capable, professional and friendly.**

★★★★★ by Lonnie Link on 2015-04-17

Totally satisfied. Very capable, professional and friendly.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Courteous, friendly, professional.**

★★★★★ by Anon on 2015-04-09

Courteous, friendly, professional.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**He does teeth exam very carefully**

★★★★★ by Virginia Pieniazek on 2015-04-08

He does teeth exam very carefully

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Every member of the staff I encountered was very courteous, knowledgeable, and professional, including Dr. Kohnen. I look forward to continuing at Post Oak as a patient.**

★★★★★ by Anon on 2015-04-01

Every member of the staff I encountered was very courteous, knowledgeable, and professional, including Dr. Kohnen. I look forward to continuing at Post Oak as a patient.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Service was timely, courteous and professional as usual**

★★★★★ by William Hixon on 2015-03-31

Service was timely, courteous and professional as usual

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I had ridiculously remembered them wrong day for my original appointment and when they called to ask why then they immediately gave me a new appointment date only 5 days later.**

★★★★★ by Jack Alberts on 2015-03-26

I had ridiculously remembered them wrong day for my original appointment and when they called to ask why then they immediately gave me a new appointment date only 5 days later.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The visit, as usual, was fine; I've always appreciated on-time appointments and Jean's expertise. What I didn't like this time was not being able to get into the building with no notice; you**

**guys were over the top at emailing and texting me about the appointment--might have been nice to alert me about this problem, and how to cope with it (say, call the office, or security or whatever).**

★★★★★ by Anon on 2015-03-22

The visit, as usual, was fine; I've always appreciated on-time appointments and Jean's expertise. What I didn't like this time was not being able to get into the building with no notice; you guys were over the top at emailing and texting me about the appointment--might have been nice to alert me about this problem, and how to cope with it (say, call the office, or security or whatever).

NPS: 

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**On time, very professional and thorough. Great staff!**

★★★★★ by William Hixon on 2015-03-22

On time, very professional and thorough. Great staff!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Dr, Kohnen and Jean are both very thorough and provide detailed advice on dental hygiene etc. Always a good visit.**

★★★★★ by Alan Buckwalter on 2015-03-18

Dr, Kohnen and Jean are both very thorough and provide detailed advice on dental hygiene etc. Always a good visit.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Everything went great and on time with no waiting.**

★★★★★ by David Kantor on 2015-03-18

Everything went great and on time with no waiting.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Services were professionally provided as always.**

★★★★★ by William Hixon on 2015-02-24

Services were professionally provided as always.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Greeted upon arrival by pleasant, courteous staff.. Short wait  
Professional service Competent and friendly**

★★★★★ by George Medeiros on 2015-02-22

Greeted upon arrival by pleasant, courteous staff.. Short wait Professional service Competent and friendly

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Jean did a great job cleaning my lower teeth and new upper implants as well as recommending ways to keep my mouth healthy. Dr. Kohnen did a thorough exam and was encouraging that my lower teeth would be with me for years to come with proper care. The whole team here was very friendly and supportive.**

★★★★★ by Clint Mueller on 2015-02-21

Jean did a great job cleaning my lower teeth and new upper implants as well as recommending ways to keep my mouth healthy. Dr. Kohnen did a thorough exam and was encouraging that my lower teeth would be with me for years to come with proper care. The whole team here was very friendly and supportive.

NPS: 

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**Outstanding cleaning and periodontal maintenance service!**

★★★★★ by Evelyn Clarence-Harris on 2015-02-17

Outstanding cleaning and periodontal maintenance service!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very Good**

★★★★★ by Noel Foreman on 2015-02-14

Very Good

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**My experience, as always, was excellent. Jean is always very efficient, thorough and friendly.**

★★★★★ by Myrna Byars on 2015-02-13

My experience, as always, was excellent. Jean is always very efficient, thorough and friendly.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I have been going to this center for 10 years and was sad to see Dr. Adams go, but Dr. Kohnen has shown himself to be a worthy replacement. And Jeanne is a terrific hygienist. Highly recommend this office and its staff!**

★★★★★ by Anon on 2015-02-11

I have been going to this center for 10 years and was sad to see Dr. Adams go, but Dr. Kohnen has shown himself to be a worthy replacement. And Jeanne is a terrific hygienist. Highly recommend this office and its staff!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Jean is fantastic as always. Dr. Kohnen gave me one of the most complete oral exams ever including good explanations! Thanks for the superior service! I would highly recommend Dr. Kohnen to new patients! Joanne Oliver, RN, BSN, CNOR**

★★★★★ by Joanne Oliver on 2015-01-28

Jean is fantastic as always. Dr. Kohnen gave me one of the most complete oral exams ever including good explanations! Thanks for the superior service! I would highly recommend Dr. Kohnen to new patients! Joanne Oliver, RN, BSN, CNOR

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I regret that Dr. Adam's successor is not continuing to check patient's gums as was done previously. I am most satisfied with Jean's work; however, she is not a periodontist and therefore I am at a certain loss considering how Dr. Adams would check my gums when I arrived for a cleaning. I am reconsidering my long term interests in continuing at this office.**

★★★★★ by Eric Blackman on 2015-01-28

I regret that Dr. Adam's successor is not continuing to check patient's gums as was done previously. I am most satisfied with Jean's work; however, she is not a periodontist and therefore I am at a certain loss considering how Dr. Adams would check my gums when I arrived for a cleaning. I am reconsidering my long term interests in continuing at this office.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Great service

★★★★★ by Anon on 2015-01-23

Great service

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I did not appreciate be canceled at the last minuet so many times.Dr. Adams advised me to have professionaj cleaning every 2 months.-3 cancelations in a row,one week apart, is an extra month.Being 86 years of age,my mouth warrants the extra care and expense.Please let me know if your office can fufil this schedule or recomend another dentist. VTY,Olive McC. Jenney**

★☆☆☆☆ by Olive Jenney on 2015-01-23

I did not appreciate be canceled at the last minuet so many times.Dr. Adams advised me to have professionaj cleaning every 2 months.-3 cancelations in a row,one week apart, is an extra month.Being 86 years of age,my mouth warrants the extra care and expense.Please let me know if your office can fufil this schedule or recomend another dentist. VTY,Olive McC. Jenney

NPS: 

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**Bonnie is a very experienced and thoughtfull hygenist. You know that she will provide an excellent cleaning.**

★★★★★ by Charles Cheatham on 2015-01-23

Bonnie is a very experienced and thoughtfull hygenist. You know that she will provide an excellent cleaning.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Jeanne is always good

★☆☆☆☆ by Joanabeth McGee on 2015-01-23

Jeanne is always good

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Se en promptly. Received adequate information and had all my questions answered. Very friendly staff.

★★★★★ by Jorge Cortes on 2015-01-22

Se en promptly. Received adequate information and had all my questions answered. Very friendly staff.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Outstanding competent work as usual A+

★★★★★ by Anon on 2015-01-14

Outstanding competent work as usual A+

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Jean is awesome! Appointments at 730 are very convenient! Office staff friendly what else can I say! Well done to all!

★★★★★ by Frederick Ring on 2015-01-09

Jean is awesome! Appointments at 730 are very convenient! Office staff friendly what else can I say! Well done to all!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**It's always a pleasant experience - like being with old friends.  
Jean is a jewel.**

★★★★★ by Ann O'Connor on 2015-01-09

It's always a pleasant experience - like being with old friends. Jean is a jewel.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always pleasant.**

★★★★★ by Anon on 2015-01-08

Always pleasant.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Efficient, timely and pleasant.**

★★★★★ by Donald Rose on 2015-01-07

Efficient, timely and pleasant.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I have always received thorough and comprehensive care.**

★★★★★ by Carol Senkel on 2014-12-26

I have always received thorough and comprehensive care.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## **Outstanding teeth cleaning service provided by Dental Hygenist!**

★★★★★ by Evelyn Clarence-Harris on 2014-12-24

Outstanding teeth cleaning service provided by Dental Hygenist!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## **excellent service. Very friendly staff**

★★★★★ by Doris Fortune on 2014-12-11

excellent service. Very friendly staff

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## **Great service. Came in a week early and was still taken care of in a timely fashion. Professional and personal at the same time. A great staff.**

★★★★★ by David Rosenberg on 2014-12-04

Great service. Came in a week early and was still taken care of in a timely fashion. Professional and personal at the same time. A great staff.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very professional. Seen on time. Procedure was explained in detail in advance. Much attention was paid to minimizing my discomfort during the surgery. Dr. Kohnen and his team inspires confidence with their work. I probably would have given them five stars if they had communicated the cost of their work in advance, if only to minimize the "sticker shock" that occurred when I was called to pay for it on the way out.**

★★★★★ by John Lellis on 2014-12-03

Very professional. Seen on time. Procedure was explained in detail in advance. Much attention was paid to minimizing my discomfort during the surgery. Dr. Kohnen and his team inspires confidence with their work. I probably would have given them five stars if they had communicated the cost of their work in advance, if only to minimize the "sticker shock" that occurred when I was called to pay for it on the way out.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Jean gave a very professional cleaning. I will be glad to use her any time.**

★★★★★ by Val Painter on 2014-11-26

Jean gave a very professional cleaning. I will be glad to use her any time.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great !!!!**

★★★★★ by Wesley Brown on 2014-11-26

Great !!!!

NPS: N/A

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**Dr. Kohnen works quickly and efficiently. I had s bone graft, barely felt the shot, and didn't feel anything else! He is very kind and concerned about the patient's comfort. I have great confidence in him.**

★★★★★ by Paula Williamson on 2014-11-19

Dr. Kohnen works quickly and efficiently. I had s bone graft, barely felt the shot, and didn't feel anything else! He is very kind and concerned about the patient's comfort. I have great confidence in him.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent service by Bonnie and Dr. Kohnen, however for some reason this time the charges were much higher, not sure why? The other issue is not accepting my UHC dental insurance, which in some cases prevent me from using all the services provided by your office -- Thanks**

★★★★★ by Eric Dalvandi on 2014-11-05

Excellent service by Bonnie and Dr. Kohnen, however for some reason this time the charges were much higher, not sure why? The other issue is not accepting my UHC dental insurance, which in some cases prevent me from using all the services provided by your office -- Thanks

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Jean was superb, as usual!!! Dr. Kohnen is personable, answers questions, and inspires confidence.**

★★★★★ by Paula Williamson on 2014-11-04

Jean was superb, as usual!!! Dr. Kohnen is personable, answers questions, and inspires confidence.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I have been a patient of Dr Adams for many years. My check up with Dr.Kohnen was extremely thorough and he gave a very detailed explanation of proper periodontal care and it's importance to your overall health.**

★★★★★ by Alan Buckwalter on 2014-10-30

I have been a patient of Dr Adams for many years. My check up with Dr.Kohnen was extremely thorough and he gave a very detailed explanation of proper periodontal care and it's importance to your overall health.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Excellent knowledge had 2 successful implants and no discomfort**

★★★★★ by Jocelyn Lehtola on 2014-10-24

Excellent knowledge had 2 successful implants and no discomfort

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Still have not met new Dr. after 2 visits since Dr. Adams left. But heard he charges to see him, anyway. So will op not to, if I come back.. Not same dynamic at all since the buyout.**

★★★☆☆ by Charlotte Marchesseau on 2014-10-23

Still have not met new Dr. after 2 visits since Dr. Adams left. But heard he charges to see him, anyway. So will op not to, if I come back.. Not same dynamic at all since the buyout.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Jean is awesome. I came in from Ca to see her.**

★★★★★ by Joan Anderson on 2014-10-23

Jean is awesome. I came in from Ca to see her.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great experience. Staff friendly, helpful and efficient. Dr. Kohnen very thorough and friendly. And what can I say about Jean other than she is as she has ALWAYS been in the approx 20 years I've been seeing her - ABSOLUTELY GREAT!. Thanks for taking such good care of me!**

★★★★★ by Myrna Byars on 2014-10-22

Great experience. Staff friendly, helpful and efficient. Dr. Kohnen very thorough and friendly. And what can I say about Jean other than she is as she has ALWAYS been in the approx 20 years I've been seeing her - ABSOLUTELY GREAT!. Thanks for taking such good care of me!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**great experience as always**

★★★★★ by Darleen Gibson on 2014-10-19

great experience as always

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Good continuity from Dr Adams. He was reassuring about my condition and expectation of the future. He seems very knowledgeable and is thorough. Some delays, inefficiencies about getting Xray and providing added information.**

★★★★★ by Anon on 2014-10-17

Good continuity from Dr Adams. He was reassuring about my condition and expectation of the future. He seems very knowledgeable and is thorough. Some delays, inefficiencies about getting Xray and providing added information.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Excellent care.

★★★★★ by Anon on 2014-10-17

Excellent care.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always, very pleasant. Jean is the best, and I must say I miss Dr. Adams. But the new guy does seem to have a good sense of humor.**

★★★★★ by Penny Dillingham on 2014-10-16

As always, very pleasant. Jean is the best, and I must say I miss Dr. Adams. But the new guy does seem to have a good sense of humor.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Just went for a routine cleaning

★★★★★ by Cecil McCullough on 2014-10-14

Just went for a routine cleaning

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Great service. On time. Nice staff.

★★★★★ by Joan Oleary on 2014-10-14

Great service. On time. Nice staff.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Dr. Kohnen was very detailed and thorough explaining everything to me about my exam results. He takes a personal interest in their patients an that is a key factor to trust your doctor in charge.**

★★★★★ by Maria Montano on 2014-10-10

Dr. Kohnen was very detailed and thorough explaining everything to me about my exam results. He takes a personal interest in their patients an that is a key factor to trust your doctor in charge.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I have been going to Dr. Adams and Jean for almost 30 years. The care is amazing. I trust them completely. I am looking forward to the future with Dr. Kohnen.**

★★★★★ by Ann Hicks on 2014-10-03

I have been going to Dr. Adams and Jean for almost 30 years. The care is amazing. I trust them completely. I am looking forward to the future with Dr. Kohnen.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great respect for Dr. Kohnen and also for Jean.**

★★★★★ by Robert Cruikshank on 2014-09-30

Great respect for Dr. Kohnen and also for Jean.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Prompt and efficient**

★★★★★ by Linda Harvey on 2014-09-19

Prompt and efficient

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The operation proceeded as planned, with only minor discomfort. There was very little post-operation pain which was reduced by a prescription of pain medication**

★★★★★ by Willem Wijnberg on 2014-09-10

The operation proceeded as planned, with only minor discomfort. There was very little post-operation pain which was reduced by a prescription of pain medication

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Pleasant as always. The DMD is knowledgeable and friendly. Liked the Espresso.**

★★★★★ by Anthony Bummara on 2014-09-10

Pleasant as always. The DMD is knowledgeable and friendly. Liked the Espresso.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Bonnie is the Best.**

★★★★★ by Alyce Matthews on 2014-08-20

Bonnie is the Best.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## **Outstanding Periodontal Maintenance provided by Dental Hygienist.**

★★★★★ by Evelyn Clarence-Harris on 2014-08-19

Outstanding Periodontal Maintenance provided by Dental Hygienist.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Short wait time .. all were professional and courteous. Dr. Kohne went into detail about my situation and explained to where I could understand.**

★★★★★ by Anon on 2014-08-06

Short wait time .. all were professional and courteous. Dr. Kohne went into detail about my situation and explained to where I could understand.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Wonderful, as usual!!! Jean is just the best!**

★★★★★ by Paula Williamson on 2014-08-05

Wonderful, as usual!!! Jean is just the best!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I've been blessed to have Jean as my dental hygienist for many years. I always look forward to my visit. My teeth feel extraordinary when I leave. Thanks for many years of great service.**

★★★★★ by Raymond McLaughlin on 2014-08-05

I've been blessed to have Jean as my dental hygienist for many years. I always look forward to my visit. My teeth feel extraordinary when I leave. Thanks for many years of great service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The same great service as usual. Dr. Kohnen was very friendly.**

★★★★★ by Anthony Bummara on 2014-08-05

The same great service as usual. Dr. Kohnen was very friendly.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**A smile of greeting from the front desk would have been nice. Also, an accurate appointment time. I was told my apt. was at 10:50 am when I scheduled it, but when I arrived, it had been changed without telling me to a late time. Although Dr. Kohnen came by and spoke, he did not examine my mouth for gum problems (which is why I was there). When Dr. Kohnen took over, he increased my fee by 40%. I asked that this amount be adjusted and he reduced the increase by 10% resulting in a net increase of 30%. Not enough! I'm glad Lynn is gone! Still no word on what happened to Dr. Adams...**

★☆☆☆☆ by Anon on 2014-08-03

A smile of greeting from the front desk would have been nice. Also, an accurate appointment time. I was told my apt. was at 10:50 am when I scheduled it, but when I arrived, it had been changed without telling me to a late time. Although Dr. Kohnen came by and spoke, he did not examine my mouth for gum problems (which is why I was there). When Dr. Kohnen took over, he increased my fee by 40%. I asked that this amount be adjusted and he reduced the increase by 10% resulting in a net increase of 30%. Not enough! I'm glad Lynn is gone! Still no word on what happened to Dr. Adams...

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As usual Jean did a great job. However, I regret that computer is not set up to generate a proper itemized receipt...especially as cost of service has increased, even though the doctor was not present. Also no printed cards to write my next appointment. Does not generate a very professional look.**

★★★★★ by Anon on 2014-07-25

As usual Jean did a great job. However, I regret that computer is not set up to generate a proper itemized receipt...especially as cost of service has increased, even though the doctor was not present. Also no printed cards to write my next appointment. Does not generate a very professional look.

**NPS: N/A**

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**Jean and the office staff were warm and welcoming. Jean's work as a hygienist was excellent, as usual. I never met the doctor, which was not true in the past. I always saw Dr. Adams, and he gave me at least a brief exam. My insurance was not accepted. I will not return.**

★★★★★ by Ruth Erel on 2014-07-24

Jean and the office staff were warm and welcoming. Jean's work as a hygienist was excellent, as usual. I never met the doctor, which was not true in the past. I always saw Dr. Adams, and he gave me at least a brief exam. My insurance was not accepted. I will not return.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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**I was surprised that Dr. K did not see me even though he was in the office. Usually this is part of my appointment. Jean, as always, is perfect! Also disappointed there was no 16 oz mouthwash available.**

★★★★★ by Thomas Conry on 2014-07-24

I was surprised that Dr. K did not see me even though he was in the office. Usually this is part of my appointment. Jean, as always, is perfect! Also disappointed there was no 16 oz mouthwash available.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**My appointment was with Bonnie for a standard cleaning. Very satisfied.**

★★★★★ by Charles Cheatham on 2014-07-23

My appointment was with Bonnie for a standard cleaning. Very satisfied.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**If it's possible to enjoy going to the dentist, this is it.**

★★★★★ by Lonnie Link on 2014-07-18

If it's possible to enjoy going to the dentist, this is it.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent treatment in a clean and pleasant environemnt. On time, no wait, and reasonably priced.**

★★★★★ by Anon on 2014-07-17

Excellent treatment in a clean and pleasant environemnt. On time, no wait, and reasonably priced.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Relaxing environment, courteous and professional staff. I received expert care during my visit and am very pleased with the results.**

★★★★★ by Anon on 2014-07-16

Relaxing environment, courteous and professional staff. I received expert care during my visit and am very pleased with the results.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Doctor did not check my mouth for "pockets."**

★★★★★ by Mary Conry on 2014-07-09

Doctor did not check my mouth for "pockets."

NPS: N/A

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**IMy sinus augmentation was relatively painless! Office staff was courteous and professional. Excellent care!**

★★★★★ by Paula Williamson on 2014-07-08

IMy sinus augmentation was relatively painless! Office staff was courteous and professional. Excellent care!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Staff was efficient, friendly. I was impressed with Dr. Kohnen and as always very pleased with Jean's work.**

★★★★★ by Donald Rose on 2014-07-02

Staff was efficient, friendly. I was impressed with Dr. Kohnen and as always very pleased with Jean's work.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Perfect Staff!!**

★★★★★ by Maria Shalala on 2014-06-25

Perfect Staff!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Have always had a good experience. Bonnie does a good job.**

★★★★★ by Frank Salazar on 2014-06-25

Have always had a good experience. Bonnie does a good job.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **The doctor and the staff are very concerned about your problem & comforta. The staff is very freindly and very willing to accomadate the patient.**

★★★★★ by Penny Pefanis on 2014-06-25

The doctor and the staff are very concerned about your problem & comforta. The staff is very freindly and very willing to accomadate the patient.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **I didn't get to meet the new dentist because he was in surgery but I love Bonnie! And Gene was a huge help too. Thanks ladies!**

★★★★★ by Kristi Hensley on 2014-06-21

I didn't get to meet the new dentist because he was in surgery but I love Bonnie! And Gene was a huge help too. Thanks ladies!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Excellent. Love Bonnie!**

★★★★★ by Cynthia Daleo on 2014-06-18

Excellent. Love Bonnie!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Quick and painless**

★★★★★ by Jocelyn Lehtola on 2014-06-14

Quick and painless

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **It was quick, it was painless, and no pain afterwards!!**

★★★★★ by Jocelyn Lehtola on 2014-06-14

It was quick, it was painless, and no pain afterwards!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **great as usual**

★★★★★ by Anon on 2014-06-14

great as usual

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Efficient staff, long term client**

★★★★★ by Anon on 2014-06-13

Efficient staff, long term client

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Compared to Dr. Adam, I didn't feel like Dr. Kohnen checked things out as thouroughly after the cleaning. I was pleased with Jean's work.**

★★★★★ by Anon on 2014-06-12

Compared to Dr. Adam, I didn't feel like Dr. Kohnen checked things out as thouroughly after the cleaning. I was pleased with Jean's work.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Service is always excellent. Staff very friendly.**

★★★★★ by Anon on 2014-06-06

Service is always excellent. Staff very friendly.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Excellent!**

★★★★★ by Jaqueline Rome on 2014-06-06

Excellent!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I am happy to find that the Adams practice will continue as always.....and even be better. I have been a periodontal/hygiene patient for 17 years. I would have liked to have received information about the change from the office instead of via friends. Please be sure I am on the email for all information:**

★★★★★ by Joanabeth McGee on 2014-06-05

I am happy to find that the Adams practice will continue as always.....and even be better. I have been a periodontal/hygiene patient for 17 years. I would have liked to have received information about the change from the office instead of via friends. Please be sure I am on the email for all information:

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**It is always so nice to see Betty when I walk into the dental practice. I am almost happy to be there! And I am full of admiration for Bonnie's skills; in making me feel at ease whilst executing a thorough and painstaking dental clean. I am very grateful for the kindness and consideration I have always received on my regular visits to this practice.**

★★★★★ by Alexandra Stafford on 2014-06-04

It is always so nice to see Betty when I walk into the dental practice. I am almost happy to be there! And I am full of admiration for Bonnie's skills; in making me feel at ease whilst executing a thorough and painstaking dental clean. I am very grateful for the kindness and consideration I have always received on my regular visits to this practice.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**thank you for your insight to my problem , I am glad to have met with you on short notice**

★★★★★ by Eric Blackman on 2014-06-01

thank you for your insight to my problem , I am glad to have met with you on short notice

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Beautiful office, smiling and pleasant office staff, excellent professional services--what more could anyone ask for? I like Dr. Kohnen very much--he is kind, warm and gracious, and his professional experience and competence inspire complete confidence. As for Jean, she is and has always been a superb hygienist and lovely friend.**

★★★★★ by Lois McCall on 2014-05-31

Beautiful office, smiling and pleasant office staff, excellent professional services--what more could anyone ask for? I like Dr. Kohnen very much--he is kind, warm and gracious, and his professional experience and competence inspire complete confidence. As for Jean, she is and has always been a superb hygienist and lovely friend.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I have been going to see Jean for several years now and have always been extremely happy with her treatment skillsl and demeanor with me. I also met Dr Kohnen for the first time and look forward to working with him in the years to come.**

★★★★★ by Daniel Rodriguez on 2014-05-30

I have been going to see Jean for several years now and have always been extremely happy with her treatment skillsl and demeanor with me. I also met Dr Kohnen for the first time and look forward to working with him in the years to come.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent experience.**

★★★★★ by Linda Harvey on 2014-05-26

Excellent experience.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Jean is ALWAYS fantastic! She keeps me coming back.**

★★★★★ by Debbie Blalock on 2014-05-22

Jean is ALWAYS fantastic! She keeps me coming back.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I don't have to wait beyond my appointment time. That's great!**

★★★★★ by Albert McConnell on 2014-05-22

I don't have to wait beyond my appointment time. That's great!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent and caring staff. Great service.**

★★★★★ by Ann O'Connor on 2014-05-08

Excellent and caring staff. Great service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Dr. Kohnan was pleasant, took time to explain upcoming procedure to me and I am very confident in his abilities. All staff were professional and made my visit satisfying. Jean Smirh is wonderful (as always!)**

★★★★★ by Paula Williamson on 2014-05-06

Dr. Kohnan was pleasant, took time to explain upcoming procedure to me and I am very confident in his abilities. All staff were professional and made my visit satisfying. Jean Smirh is wonderful (as always!)

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**everything well done**

★★★★★ by James Withey on 2014-05-01

everything well done

NPS: 

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**I have been going to this office for cleaning and exams for at least 15 years. They are professional, kind and efficient.**

★★★★★ by Linda Trekell on 2014-04-30

I have been going to this office for cleaning and exams for at least 15 years. They are professional, kind and efficient.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Jean always takes very good care of me and is extremely gentle.**

★★★★★ by Anon on 2014-04-25

Jean always takes very good care of me and is extremely gentle.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As usual, Bonnie did a wonderful job on my teeth cleaning. Meeting Dr. Kohnen was a pleasure, he has a good sense of humor.**

★★★★★ by Anon on 2014-04-18

As usual, Bonnie did a wonderful job on my teeth cleaning. Meeting Dr. Kohnen was a pleasure, he has a good sense of humor.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As usual, Jean was fantastic! She is the best! The new guy is funny also. Many, many thanks to Dr. Adams for his excellent work and generous spirit throughout the years. Thanks**

★★★★★ by Penny Dillingham on 2014-04-17

As usual, Jean was fantastic! She is the best! The new guy is funny also. Many, many thanks to Dr. Adams for his excellent work and generous spirit throughout the years. Thanks

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**MISS DR. ADAMS - JEAN IS STILL GREAT = REVIEW IS FOR HER**

★★★★★ by Anon on 2014-04-09

MISS DR. ADAMS - JEAN IS STILL GREAT = REVIEW IS FOR HER

NPS: N/A

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**As usual I was served exactly on my appointed time. Jean was, as always friendly and efficient.**

★★★★★ by Jack Alberts on 2014-03-28

As usual I was served exactly on my appointed time. Jean was, as always friendly and efficient.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Dr. Kohnen and his team did a very good job from begin to end.**

★★★★★ by Anon on 2014-03-25

Dr. Kohnen and his team did a very good job from begin to end.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As usual, excellent. Enjoyed meeting my new doc. Very friendly. When my #10 falls out I will opt for implant.. Bill Simpson (patient since 1973)**

★★★★★ by Bill Simpson on 2014-03-19

As usual, excellent. Enjoyed meeting my new doc. Very friendly. When my #10 falls out I will opt for implant.. Bill Simpson (patient since 1973)

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Jean did her usual great job in cleaning. Being charged \$69 for the tiniest amount of an antibiotic seemed excessive. When I have my teeth cleaned at Dr. Perezous's office, Dr. Perezous always checks my teeth after cleaning. The total charge is \$129. So when the dentist here doesn't check the teeth, I think the \$129 charge is high.**

★★★★★ by James Cooney on 2014-03-14

Jean did her usual great job in cleaning. Being charged \$69 for the tiniest amount of an antibiotic seemed excessive. When I have my teeth cleaned at Dr. Perezous's office, Dr. Perezous always checks my teeth after cleaning. The total charge is \$129. So when the dentist here doesn't check the teeth, I think the \$129 charge is high.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Seems like a smooth transition. Jean was great as always. I would have appreciated information about the change prior to my visit, and reassurance that policies have not changed. Check in seemed preoccupied not very welcoming. Checkout was better.**

★★★★★ by Anon on 2014-03-14

Seems like a smooth transition. Jean was great as always. I would have appreciated information about the change prior to my visit, and reassurance that policies have not changed. Check in seemed preoccupied not very welcoming. Checkout was better.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I have been a patient of Dr. Sam Adams for over 25 years. I have enjoyed a caring, professional and personal relationship without any negative thoughts or feelings. I would recommend Dr. Adams to everyone that has any issues including post radiation problems. Bob Lindley**

★★★★★ by John (Bob) Lindley on 2014-03-07

I have been a patient of Dr. Sam Adams for over 25 years. I have enjoyed a caring, professional and personal relationship without any negative thoughts or feelings. I would recommend Dr. Adams to everyone that has any issues including post radiation problems. Bob Lindley

NPS: 

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**As always, Dr. Adams and his staff were terrific. I have the utmost confidence in them and would heartily recommend them to anyone... and I'm KNOWN to be picky!**

★★★★★ by Everett Gorel on 2014-02-27

As always, Dr. Adams and his staff were terrific. I have the utmost confidence in them and would heartily recommend them to anyone... and I'm KNOWN to be picky!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Jean is excellent as always for the many years I've been going there as is Dr. Adams.**

★★★★★ by Myrna Byars on 2014-02-26

Jean is excellent as always for the many years I've been going there as is Dr. Adams.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I actually enjoy my visit to this office. The staff provides a positive greeting with a smile. The hygienists clean my teeth much better than I've had at other dental offices. I met Dr. Kohnen for the first time this week and very please with first impression.**

★★★★★ by Arthur Walters on 2014-02-26

I actually enjoy my visit to this office. The staff provides a positive greeting with a smile. The hygienists clean my teeth much better than I've had at other dental offices. I met Dr. Kohnen for the first time this week and very please with first impression.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Prompt, competent, your gums and teeth are always getting perfect care from Sam Adams,et al.**

★★★★★ by Ann Moon on 2014-02-25

Prompt, competent, your gums and teeth are always getting perfect care from Sam Adams,et al.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Jeanne takes such good care of my teeth! I thank her, Dr. Adams and everyone too!**

★★★★★ by Jacqueline Thompson on 2014-02-22

Jeanne takes such good care of my teeth! I thank her, Dr. Adams and everyone too!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Prompt and dependable. Genuinely care about your teeth and keeping your gums in great shape.**

★★★★★ by Anon on 2014-02-20

Prompt and dependable. Genuinely care about your teeth and keeping your gums in great shape.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always a good experience**

★★★★★ by Fred Nevill on 2014-02-12

Always a good experience

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Staff is courteous, punctual, and professional. Great visit, as usual. Glad to hear that Dr. Adams is taking on new challenges!**

★★★★★ by Ralph (Pastor) Hobratschk on 2014-02-12

Staff is courteous, punctual, and professional. Great visit, as usual. Glad to hear that Dr. Adams is taking on new challenges!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**EXCEPTIONAL IN EVERY RESPECT. IF TEN, ON A ZERO TO TEN, IS THE BEST THAT CAN BE SCORED, THE OVERALL SCORE WOULD BE A FORTY-SEVEN.**

★★★★★ by Gary Word on 2014-02-08

EXCEPTIONAL IN EVERY RESPECT. IF TEN, ON A ZERO TO TEN, IS THE BEST THAT CAN BE SCORED, THE OVERALL SCORE WOULD BE A FORTY-SEVEN.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**from the warm welcome to the little gift at exiting.....it is an experience that is not like old-time dentistry. Bonnie is the happy face for my cleaning and the entrance of KING Sam lights up the visit.**

★★★★★ by Alyce Matthews on 2014-02-07

from the warm welcome to the little gift at exiting.....it is an experience that is not like old-time dentistry. Bonnie is the happy face for my cleaning and the entrance of KING Sam lights up the visit.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**My daughter will be making an appointment with Dr. Adams after he and Jean took the time to talk with me about her TMJ and possible treatments for it. I have been a patient for almost 30 years because they are the best!**

★★★★★ by Ann Hicks on 2014-02-07

My daughter will be making an appointment with Dr. Adams after he and Jean took the time to talk with me about her TMJ and possible treatments for it. I have been a patient for almost 30 years because they are the best!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always a great experience**

★★★★★ by Darleen Gibson on 2014-02-07

Always a great experience

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Dr. Adams is always very professional and he explains every detail of what he is going to do while working on your teeth or mouth. He is calm and very caring.**

★★★★★ by Andrea Hanhausen on 2014-02-06

Dr. Adams is always very professional and he explains every detail of what he is going to do while working on your teeth or mouth. He is calm and very caring.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**It has been my pleasure and confidence having been a patient of Dr. Adams for 24 years.**

★★★★★ by T.J. French on 2014-02-06

It has been my pleasure and confidence having been a patient of Dr. Adams for 24 years.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Thorough examination with good information about care.**

★★★★★ by Anon on 2014-01-28

Thorough examination with good information about care.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**rating was 5 stars**

★★★★★ by Leon Daily on 2014-01-28

rating was 5 stars

NPS: 

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**Jean and Dr. Adams are the best!!**

★★★★★ by Sandy StClair on 2014-01-28

Jean and Dr. Adams are the best!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Staff at Samuel Adams is always friendly, trying their best to accommodate my busy schedule. Dr. Sam himself is a pleasant human being, checks on his patients all the time even when they come just for cleaning.**

★★★★★ by Alaadin Suliman on 2014-01-28

Staff at Samuel Adams is always friendly, trying their best to accommodate my busy schedule. Dr. Sam himself is a pleasant human being, checks on his patients all the time even when they come just for cleaning.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Extremely pleased with Dr. Adams and his staff. Feel very confident in the service performed & they are always very friendly.**

★★★★★ by Anon on 2014-01-24

Extremely pleased with Dr. Adams and his staff. Feel very confident in the service performed & they are always very friendly.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great dentist but the computerized appointment scheduler does not work!**

★★★★★ by Olive Jenney on 2014-01-23

Great dentist but the computerized appointment scheduler does not work!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent in every way!**

★★★★★ by Anon on 2014-01-21

Excellent in every way!

NPS: 

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**Well done.**

★★★★★ by Anon on 2014-01-21

Well done.

NPS: 

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**The staff are very courteous and professional, and the service I received was excellent.**

★★★★★ by Anon on 2014-01-15

The staff are very courteous and professional, and the service I received was excellent.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always a good experience.**

★★★★★ by Paul Heiberger on 2014-01-14

Always a good experience.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Most efficient staff, working for an outstanding Dr. I have been his pt. for more than a quarter of a century.**

★★★★★ by Enrique Van Santen on 2014-01-14

Most efficient staff, working for an outstanding Dr. I have been his pt.for more than a quarter of a century.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **A+ Makes "going to the dentist" a pleasure**

★★★★★ by Pam Schultz on 2014-01-08

A+ Makes "going to the dentist" a pleasure

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **the employes are very kind and professional Thahks so very much for your service Thanks Tony Mann**

★★★★★ by Tony Mann on 2014-01-07

the employes are very kind and professional Thahks so very much for your service Thanks Tony Mann

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Very personable, caring family of professionals. Thank you for all these years of care.**

★★★★★ by Jackie Simpson on 2013-12-20

Very personable, caring family of professionals. Thank you for all these years of care.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**My experience with the Dr and his staff is always pleasant and helpful.**

★★★★★ by Marva Flowers on 2013-12-18

My experience with the Dr and his staff is always pleasant and helpful.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always on time and very polite from front office to treatment rooms.**

★★★★★ by Cecil McCullough on 2013-12-16

As always on time and very polite from front office to treatment rooms.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Dr. Adams is in an elite group, he is 100% honest and a true professional at his trade. All doctors should strive to have Dr. Adams charm and his all out effort to provide the best service for his patients. I highly recommend Dr. Adams and feel fortunate that he is my doctor. Paul Williams**

★★★★★ by Paul Williams on 2013-12-15

Dr. Adams is in an elite group, he is 100% honest and a true professional at his trade. All doctors should strive to have Dr. Adams charm and his all out effort to provide the best service for his patients. I highly recommend Dr. Adams and feel fortunate that he is my doctor. Paul Williams

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I actually look forward to my dental appointments with you. Not many people could say that. Your staff is warm and friendly and not at all patronizing. And I visit Rice Epicurean Market right**

**down the street to buy my favorite See's Candy. All in all it's a lovely day.**

★★★★★ by Mary Bellard on 2013-12-14

I actually look forward to my dental appointments with you. Not many people could say that. Your staff is warm and friendly and not at all patronizing. And I visit Rice Epicurean Market right down the street to buy my favorite See's Candy. All in all it's a lovely day.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**It is always a great experience at Dr.Adams office. He and his staff are 2nd to none when it comes to handling any of the procedures you may require.**

★★★★★ by Paul Mellenger on 2013-12-14

It is always a great experience at Dr.Adams office. He and his staff are 2nd to none when it comes to handling any of the procedures you may require.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Professional knowledgeable and kind. There is no better. Periodontist in this city and probably in this country.**

★★★★★ by Robert Cruikshank on 2013-12-13

Professional knowledgeable and kind. There is no better. Periodontist in this city and probably in this country.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent. Always excellent. They are like family to me.**

★★★★★ by Bill Simpson on 2013-12-12

Excellent. Always excellent. They are like family to me.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Five star. Not looking forward to procedure but Dr. Adams made it all go very smoothly. No pain after surgery. Assistant very good going over care procedures following the surgery. Appreciated Dr. Adams follow up call that eveing even though I was out square dancing!!!!**

★★★★★ by Julia Thompson on 2013-12-12

Five star. Not looking forward to procedure but Dr. Adams made it all go very smoothly. No pain after surgery. Assistant very good going over care procedures following the surgery. Appreciated Dr. Adams follow up call that eveing even though I was out square dancing!!!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**They are pleasant, efficient and highly skilled.**

★★★★★ by Victor Lavis on 2013-12-12

They are pleasant, efficient and highly skilled.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always a pleasure to see Dr. Adams, Jean and everyone else in the office. Dr. Adams is the best.**

★★★★★ by Anon on 2013-12-11

Always a pleasure to see Dr. Adams, Jean and everyone else in the office. Dr. Adams is the best.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I have never known a doctor such as Sam Adams who is so devoted to his patients and can deliver the professional treatment necessary in every visit I've ever had.**

★★★★★ by Robert Cruikshank on 2013-12-04

I have never known a doctor such as Sam Adams who is so devoted to his patients and can deliver the professional treatment necessary in every visit I've ever had.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent service as always.**

★★★★★ by Rowena Randle on 2013-12-03

Excellent service as always.

NPS: 

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**Excellent, as always.**

★★★★★ by Lawrence Lachman on 2013-11-27

Excellent, as always.

NPS: 

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**Dr. Adams is refreshingly positive. Everyone there is pleasant but mostly I feel all my concerns were addressed. The new patient exam was through. I will highly recommend friends and family to see Dr. Adams.**

★★★★★ by Stephen Bohlmann on 2013-11-22

Dr. Adams is refreshingly positive. Everyone there is pleasant but mostly I feel all my concerns were addressed. The new patient exam was through. I will highly recommend friends and family to see Dr. Adams.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very comfortable and thorough check up.. I felt so at ease and well informed with everything (including my daily vitamin intake).. with Dr Adams. Staff is friendly and wonderfully helpful. THANK YOU ALL....**

★★★★★ by Beverly Christiansen on 2013-11-20

Very comfortable and thorough check up.. I felt so at ease and well informed with everything (including my daily vitamin intake).. with Dr Adams. Staff is friendly and wonderfully helpful. THANK YOU ALL....

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always the best dental experience I've ever had.**

★★★★★ by Ted (Steven) Hood on 2013-11-16

Always the best dental experience I've ever had.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Absolutely pleasant experience. Doctor and staff are very professional and friendly. Dr. Adams was very thorough explaining the problem and treatment options, simply said: I was never left in the dark about the treatment plan. I already recommended Dr. Adams to few friends.**

★★★★★ by Mazen Ghattas on 2013-11-14

Absolutely pleasant experience. Doctor and staff are very professional and friendly. Dr. Adams was very thorough explaining the problem and treatment

options, simply said: I was never left in the dark about the treatment plan. I already recommended Dr. Adams to few friends.

NPS: 

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**For over 38 years I have been seeing Dr. Adams/ Jean -- wonderful as usual. Feel like Jean is part of my family. Hope they never retire. Can't imagine seeing anyone else.**

★★★★★ by Janet McGuire on 2013-11-14

For over 38 years I have been seeing Dr. Adams/ Jean -- wonderful as usual. Feel like Jean is part of my family. Hope they never retire. Can't imagine seeing anyone else.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**It's been great for 25 years of quarterly visits. Thank you for my gorgeous teeth. Hallie Radcliffe-Canalli**

★★★★★ by Hallie Radcliffe on 2013-11-14

It's been great for 25 years of quarterly visits. Thank you for my gorgeous teeth. Hallie Radcliffe-Canalli

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I've been a pt of Dr. Adams for more than 20 yrs. He's outstanding and so if the office.**

★★★★★ by Lawrence Lachman on 2013-11-12

I've been a pt of Dr. Adams for more than 20 yrs. He's outstanding and so if the office.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I hate going to the dentist especially for teeth removal. Dr.Adams made the experience as pleasant as possible. State of the art equipment and techniques made the experience very manageable for this patient. I do wish sedation was more readily available though.**

★★★★★ by Clint Mueller on 2013-11-09

I hate going to the dentist especially for teeth removal. Dr.Adams made the experience as pleasant as possible. State of the art equipment and techniques made the experience very manageable for this patient. I do wish sedation was more readily available though.

NPS: 

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**Bonnie is the greatest. I feel so relaxed under her care. Dr. Adams was his usual upbeat guy. Right from the start in the beautifully appointed waiting room, to the charming personnel, this is different. Definitely not your usual dental experience.**

★★★★★ by Alyce Matthews on 2013-11-08

Bonnie is the greatest. I feel so relaxed under her care. Dr. Adams was his usual upbeat guy. Right from the start in the beautifully appointed waiting room, to the charming personnel, this is different. Definitely not your usual dental experience.

NPS: 

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**I am surprised that a dentist of this calibre can't provide toothpaste samples (even at his cost) to his patients. Front office could give more notice when they require an appointment change when they have known about it for weeks. Clinical care is good as always.**

★★★★★ by Anon on 2013-11-07

I am surprised that a dentist of this calibre can't provide toothpaste samples (even at his cost) to his patients. Front office could give more notice when they require an appointment change when they have known about it for weeks. Clinical care is good as always.

NPS: 

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**I drive 180 miles RT to see Sam and would not change. He is even getting better telling jokes than he did 30 years ago~!!**

★★★★★ by James Kelly on 2013-11-07

I drive 180 miles RT to see Sam and would not change. He is even getting better telling jokes than he did 30 years ago~!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Years of good service**

★★★★★ by Joanabeth McGee on 2013-11-07

Years of good service

NPS: 

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**Dr. Adams' practice is a class act. I'm never made to wait, always welcomed like family and never treated like anything but a competent adult. Would that all the medical personnel I visit were as satisfying as this.**

★★★★★ by John Lellis on 2013-11-05

Dr. Adams' practice is a class act. I'm never made to wait, always welcomed like family and never treated like anything but a competent adult. Would that all the medical personnel I visit were as satisfying as this.

NPS: 

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**excellent as usual**

★★★★★ by Ronnie Boyd on 2013-10-25

excellent as usual

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Professional, courteous, friendly, thorough, efficient aand caring. Professional., courteous, friendly, thorough, efficient and caring. a\*\*\*\***

★★★★★ by James Miles on 2013-10-25

Professional, courteous, friendly, thorough, efficient aand caring.  
Professional., courteous, friendly, thorough, efficient and caring. a\*\*\*\*

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I am always pleased with my visit to Dr. Adams's office. The staff is very friendly, very efficient, and have never had to wait an extended period of time. Gene, Dr. Adam's hygeinest is very thorough, makes you feel at ease, and I come away feeling all of my needs and concerns have been addressed.**

★★★★★ by Julia Thompson on 2013-10-24

I am always pleased with my visit to Dr. Adams's office. The staff is very friendly, very efficient, and have never had to wait an extended period of time. Gene, Dr. Adam's hygeinest is very thorough, makes you feel at ease, and I come away feeling all of my needs and concerns have been addressed.

NPS: 

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**Professional and accommodating staff with a central Houston location.**

★★★★★ by Thomas Prager on 2013-10-24

Professional and accommodating staff with a central Houston location.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**One of the best I have ever seen. I drive 3 hrs to see him because he is so thorough yet very practical and pragmatic. Excellent doctor and a fine person.**

★★★★★ by John Deane on 2013-10-23

One of the best I have ever seen. I drive 3 hrs to see him because he is so thorough yet very practical and pragmatic. Excellent doctor and a fine person.

NPS: 

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**Appointments are kept on time. Very high quality, reasonably-priced dental care.**

★★★★★ by Linda Harvey on 2013-10-18

Appointments are kept on time. Very high quality, reasonably-priced dental care.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent service.**

★★★★★ by Jerry Robinson on 2013-10-18

Excellent service.

NPS: 

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**Always a professional atmosphere but clearly caring doctors, hygenists, and staff. If you want your teeth to be healthy, visit the Adams office!**

★★★★★ by Joan Anderson on 2013-10-17

Always a professional atmosphere but clearly caring doctors, hygenists, and staff. If you want your teeth to be healthy, visit the Adams office!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Need to keep up with the appointment time. 5 to 10 minutes late is OK, but 20 minutes is not good.**

★★★★★ by Anon on 2013-10-17

Need to keep up with the appointment time. 5 to 10 minutes late is OK, but 20 minutes is not good.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great! Thank you, Ann Coates**

★★★★★ by Ann Coates on 2013-10-15

Great! Thank you, Ann Coates

NPS: 

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**Very good. It will be an excellent + if the service starts on time.**

★★★★★ by Anon on 2013-10-09

Very good. It will be an excellent + if the service starts on time.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always straight forward and caring. Excellent physician & staff!**

★★★★★ by Joanne Oliver on 2013-10-08

Always straight forward and caring. Excellent physician & staff!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent group of professionals!**

★★★★★ by Louis Atlas on 2013-10-04

Excellent group of professionals!

NPS: 

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**Excellent**

★★★★★ by Ann Coates on 2013-10-02

Excellent

NPS: 

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**He is a great dentist. His staff is friendly and great. He has a lovely office. I did not have to wait.**

★★★★★ by Elaine Jones on 2013-09-26

He is a great dentist. His staff is friendly and great. He has a lovely office. I did not have to wait.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As usual, my experience was excellent and on schedule.**

★★★★★ by Glen Staggs on 2013-09-20

As usual, my experience was excellent and on schedule.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**It was my good fortune to meet Dr. Adams and his wonderful staff a number of years ago. I trust this very intelligent and capable doctor and would never go anywhere else. I actually look forward to going to my appointments and not a lot of people can say that!**

★★★★★ by Penny Dillingham on 2013-09-19

It was my good fortune to meet Dr. Adams and his wonderful staff a number of years ago. I trust this very intelligent and capable doctor and would never go anywhere else. I actually look forward to going to my appointments and not a lot of people can say that!

NPS: 

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**Fast, friendly competent service. Dr, Adams and team are great.**

★★★★★ by Holly Davis on 2013-09-19

Fast, friendly competent service. Dr, Adams and team are great.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Dr. Adams is terrific - kind, gentle, funny and caring. I have complete confidence in him to take care of my mouth so my teeth will last a very, very long time!**

★★★★★ by Noel Roberts on 2013-09-19

Dr. Adams is terrific - kind, gentle, funny and caring. I have complete confidence in him to take care of my mouth so my teeth will last a very, very long time!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**excellent service**

★★★★★ by Anon on 2013-09-19

excellent service

NPS: 

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**All good so far--kind and considerate.**

★★★★★ by Virginia Roberts on 2013-09-18

All good so far--kind and considerate.

NPS: 

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**all fine so far**

★★★★★ by James McCartney on 2013-09-18

all fine so far

NPS: 

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**I have been going to Dr. Adams for many years and totally enjoy my every four month visit to have my teeth cleaned .**

★★★★★ by Barbara Tarrant on 2013-09-18

I have been going to Dr. Adams for many years and totally enjoy my every four month visit to have my teeth cleaned .

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Prompt and efficient**

★★★★★ by Ed Bauerle on 2013-09-17

Prompt and efficient

NPS: 

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**I had a tooth extraction and two bone grafts. I never felt a thing!!!!**

★★★★★ by Paula Williamson on 2013-09-16

I had a tooth extraction and two bone grafts. I never felt a thing!!!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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